

### KAMRUP COLLEGE

### কামৰূপ মহাবিদ্যালয়

(Affiliated to Gauhati University)

**SELF STUDY REPORT (SSR)** 

(3RD CYCLE)

2019-2024

Criterion -5: Student Support and Progression

Key Indicator- 5.1: Student Support

*Metric Number-* 5.1.4:The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

- 1. Implementation of guidelines of statutory/regulatory bodies
- 2. Organisation wide awareness and undertakings on policies with zero tolerance
- 3. Mechanisms for submission of online/offline students' grievances
- 4. Timely redressal of the grievances through appropriate committees

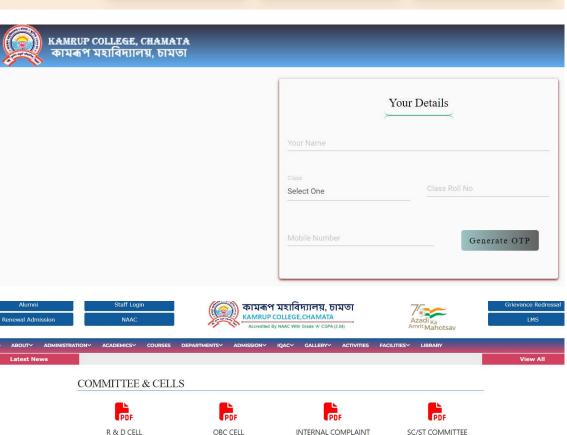


Prepared by IQAC,

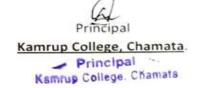
Kamrup College, Chamata

#### 1.Information Displayed in College website







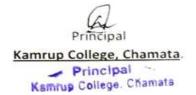




2. Suggestions box and display of Anti-Ragging signboard in different Places in the College campus













Principal

Kamrup College, Chamata

Principal

Kamrup College, Chamata



#### 3. anti-ragging Committee

lef No. K.C. / Assig	gnment/2023/11158-61. Dute: 23/06/2023.
	1/2
To	oflege, Chamata.
Karring Co	unique, conscional.
Sub: Assignmen	nt.
Sir / Madam,	resigned is pleased to appoint the following persons as the members of the Anti Rapping
	Kamrup College, Chamata.
	ANTI RAGGING COMMITTEE, 2023
Chairman	: Dr. Debendra Kr. Bezbaruah, Principal, Kamrup College, Chamata.
Convenor	Bhagawan Sorma, Sr. Assistant Professor & HoD, Sanskrit
Members	: i) Runu Saloi, Sr. Assistant Professor & HoD, Economics
	ii) Dr. Rajlakshmi Kalita, Assistant Professor, Philosophy
	iii) Dr. Lachit Bora, Assistant Professor, Mathematics.
	be estermed members will accept the assignment and extend full co-operation in this
regard.	Thanking you. Sd/-
	(Dr. D. K. Berbaruah)
	Principal Kamrup College, Chamata
Copy to :	
I) Office	e Copy, Kamrup College, Chamata.
10 4-10-20	on Concerned.
	Principal  Ramrup College, Chamata
	Principal Principal
	Kamrup College, Chamata

Principal

Kamrup College, Chamata.

Principal

Kamrup College, Chamata



BRODE

#### 4. Grievance and Redrassal Committee

OFFICE OF THE PRINCIPAL:: KAMRUP COLLEGE, CHAMATA

REF.NO.K.C/ASSIGNMENT/ 110880-110884 DATE: 28-05-2019

To.

Dr. Kabita Choudhury, Associate Prof. & HOD, Dept. of Education, Kamrup College, Chamata

Sub: Assignment

Sir/Madam

The undersigned is pleased to appoint the following persons as the member of the reconstituted Grievance and Redressal Committee, Kamrup college, Chamata

#### Grievance and Redressal Committee

Chairman: Dr. Debendra Kr. Bezbaruah, Principal, Kamrup College, Chamata

Convenor: Dr. Kabita Choudhury, Associate Prof. & HOD, Dept. of Education Kamrup College, Chamata

#### Members:

- 1.Mr. Tilak Sarma, Asst. Prof. & HoD, Dept. of History, Kamrup College, Chamata
- Mr. Bhagawan Sarma, Asst. Prof. & HoD, Dept. of Sanskrit, Kamrup College, Chamata
- Mrs. Runu Saloi, Asst. Prof. & former HOD, Dept. of Economics, Kamrup College, Chamata
  - 4.Mr. Binod Talukdar, Head Assistant, Kamrup College, Chamata

Hope, the members will accept the assignment and extend full co-operation in this regard. Thanking You.

(Dr.Debendra Kr. Bezbaruah)

Principal Kamrup College, Chamata

Copy to:

i)Office Copy, Kamrup College, Chamata

ii) Person concerned

Sd/-

Kamrup College, Chamata
Principal
Kamrup College, Chamata

Principal Kamrup College, Chamata

Principal

Kamrup College, Chamata.

Kamrup College. Chamata



BRODE

#### 5. Internal Complaint Committee



#### OFFICE OF THE PRINCIPAL:: KAMRUP COLLEGE, CHAMATA

REF.NO.K.C/ASSIGNMENT/110765-110770 DATE: 28-05-2021

To

Dr. Rita Moni Das

Kamrup College, Chamata

Sub: Assignment

Sir/Madam

The undersigned is pleased to appoint the following persons as the member of the reconstituted Internal Complaint Committee, Kamrup College, Chamata

#### Internal Complaint Committee

Chairman: Dr. Debendra Kr. Bezbaruah, Principal, Kamrup College, Chamata

Convenor: Dr. Rita Moni Das, Associate Prof. & HOD, Dept. of Education, Kamrup College, Chamata

#### Members:

- 1. Mr. Tilak Sarma, Asst. Prof. & HOD, Dept. of History, Kamrup College, Chamata
- 2. Mr. Bhagawan Sarma, Asst. Prof. & HOD, Dept. of Sanskrit, Kamrup College, Chamata
- 3. Mrs. Runu Saloi, Asst. Prof. & former HOD, Dept. of Economics, Kamrup College, Chamata
- 4. Dipsikha Barman, Asst. Prof. Dept. of History, Kamrup College, Chamata
- 5. Darathi Deuri, Asst. Prof. Dept. of Zoology, Kamrup College, Chamata

Hope, the members will accept the assignment and extend full co-operation in this regard. Thanking You.

(Dr.Debendra Kr. Bezbaruah) Principal Kamrup College, Chamata

#### Copy to:

i)Office Copy, Kamrup College, Chamata

ii) Person concerned

Principal
Kameup College, Chamata
Principal
Kameup College Chamata

(Dr.Debendra Kr. Bezbaruah) Principal Kamrup College, Chamata

Principal

Kamrup College, Chamata.

Kamrup College. Chamata



Coordinator

#### 6.OBC/SC/ST/Minority Cell



#### OFFICE OF THE PRINCIPAL:: KAMRUP COLLEGE, CHAMATA

REF.NO.K.C/ASSIGNMENT/ 110760-110764 DATE: 28-05-2021

To.

Dr. Padmaja Chetia

Kamrup College, Chamata

Sub: Assignment

Sir/Madam.

The undersigned is pleased to appoint the following persons as the member of the reconstituted OBC Cell, Kamrup college, Chamata

#### OBC Cell

Chairman: Dr. Debendra Kr. Bezbaruah, Principal, Kamrup College, Chamata

Convenor: Dr. Padmaja Chetia, Asst. Prof. Dept. of Economics, Kamrup College, Chamata

#### Members:

- Dr. Subodh Kr. Misra Bhagawati, Asst. Prof. Dept. of Sanskrit, Kamrup College
- 2. Dr. Jumi Kalita, Asst. Prof. & HoD, Dept. of English, Kamrup College
- 3. Madukar Giri Basumatary, Asst. Prof. Dept. of Assamese, Kamrup College
- 4. Dr. Rajlaxmi Kalita, Asst. Prof. Dept. of Philosophy, Kamrup College.

Hope, the members will accept the assignment and extend full co-operation in this regard. Thanking You.

(Dr.Debendra Kr. Bezbaruah)

Principal Kamrup College, Chamata

#### Copy to:

i) Office Copy, Kamrup College, Chamata

ii) Person concerned

Principal

(Dr.Debendra Kr. Bezbaruah) Principal Kamrup College, Chamata

Principal

Kamrup College, Chamata.

Kamrup College. Chamata



BROW

#### 7. Womens' cell

### WOMEN'S CELL

Profile	Members		Events	Cell Gallery	
MEMBERS					
Name	Designation	Phone No	Email-ID	Post	photo
Dr. Jumi Kalita	Assistant Professor, Department of English		jumikalita1982@gmail.com	Member	
Rimpa Lahakar	Assistant Professor, Department of Zoology	9365502369	rimpalahakar1997@gmail.com	Member	
Deepsikha Barman	Assistant Professor, Department of History		deepsikha.barman14@gmail.com	Secretary, Women Cell(2023-24)	Q

Principal

Kamrup College, Chamata.

Principal

Kamrup College, Chamata



BRONZ

#### 8.SC/ST Committee



#### OFFICE OF THE PRINCIPAL:: KAMRUP COLLEGE, CHAMATA

REF.NO.K.C/ASSIGNMENT/ 110776-110779 DATE: 28-05-2021

To.

Mr. Madhukar Giri Basumatary , Kamrup College, Chamata

Sub: Assignment

Sir/Madam

The undersigned is pleased to appoint the following persons as the member of the reconstituted Committee for SC/ST, Kamrup college, Chamata

#### Committee for SC/ST

Chairman: Dr. Debendra Kr. Bezbaruah, Principal, Kamrup College, Chamata

Convenor: Mr. Madhukar Giri Basumatary, Asst. Prof. Dept. of Assamese, Kamrup College, Chamata

#### Members:

- 1. Runu Saloi, Asst. Prof. & Former HoD, Dept. of Economics, Kamrup College
- 2. Lohit Talukdar, Librarian, Kamrup College
- 3. Dr. Jiten Boro, Asst. Prof. & HoD, Dept. of Mathematics

Hope, the members will accept the assignment and extend full co-operation in this regard. Thanking You.

(Dr.Debendra Kr. Bezbaruah) Principal Kamrup College, Chamata

#### Copy to:

i)Office Copy, Kamrup College, Chamata

ii) Person concerned

Sd/-

Principal
Kamrup College, Chamata
Principal
Kamrup College, Chamata

Principal Kamrup College, Chamata

Principal

Kamrup College, Chamata.

Kamrup College. Chamata



Coordinator

#### 9.All rules, policies and guidelines of Government

रविष्ट्री थे. की.एव.- 39004/90

REGD. No. D. L-3900499



सी.जी.-डी.एस.-अ.-11042023-245095 CG-DL-E-11042023-245095

#### नवाबारम

EXTRAORDINARY

MIT III—TOT 4
PART III—Section 4

प्राविकार से प्रकारित

PUBLISHED BY AUTHORITY

**t.** 233] No. 233] नई विल्ली, जंबसवार, जोस 11, 2023/चैन 21, 1945

NEW DELHI, TUESDAY, APRIL 11, 2023/CHAITRA 21, 1945

#### विश्वविद्यालय बनुदान वायोग

#### वविभूचना

नई दिल्ली, 11 अप्रैल, 2023

#### विश्वविद्यालय अनुवान आयोग (क्रात्रों की शिकावतों का निवारण) विनियम, 2023

F.I-13/2022(CPP-II).—विश्वविद्यालय अनुदान आयोग अधिनियम, 1956 (1956 का 3) की धारा 26 की उप-धारा (1) के खंड (छ) द्वारा प्रदत्त शक्तियों का प्रयोग करते हुए और विश्वविद्यालय अनुदान आयोग (छाओं की शिकावतों का निवारण) विनियम, 2019 के अधिक्रमण में, विश्वविद्यालय अनुदान आयोग एतदद्वारा निक्रलिखित नियम बनाता है नामत:-

#### 1. संबित नाम, विनियोग और प्रारंभ:

- (क) इन विनियमों को विश्वविद्यालय अनुदान आयोग (छाओं की शिकायतों का निवारण) विनियम, 2023 कहा जाएगा।
- (ख) वे ऐसे सभी उच्चतर शिक्षा संस्थानों पर लागू होंगे, जिन्हें किसी केंद्रीय अधिनियम अथवा राज्य अधिनियम के तहत स्थापित या नियमित गया हो और विश्वविद्यालय अनुदान आयोग अधिनियम, 1956 की धारा 2 के खंड (च) के तहत मान्यता-प्राप्त सभी उच्चतर शिक्षा संस्थानों तथा ऐसे सभी सम विश्वविद्यालय सस्थानों पर लागू होंगे जिन्हें तत्संबंध की धारा 3 के तहत विश्वविद्यालय घोषित किया गया हो।

2383 GE/2023

Principal

Kamrup College, Chamata.

Kamrup College. Chamata



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- व) उपयुक्त मीडिया में प्रमुखता से प्रदर्शित कर और आयोग की वेबसाइट पर पोस्ट कर प्रवेश हेतु. संभावित अभ्यर्थियां सहित जनसाधारण को सूचित करनातथा इस बावत घोषणा करना कि संस्थान में शिकावतों के निवारण के लिए न्यूनतम मानक मौजूद नहीं हैं।;
- छ) महाविद्यालय के मामले में, संबद्धता को वापस लेने के लिए संबद्ध विश्वविद्यालय को सिफारिश करना:
- सम विश्वविद्यालय संस्थान के मामले में ऐसी कार्रवाई करना, जो आवश्यक, उचित एवं उपयक्त हो;
- सम विश्वविद्यालय संस्थान के सामले में सम विश्वविद्यालय संस्थान के रूप में श्रीषणा को वापस लिए जाने के लिए, यदि आवश्यक हो तो, केंद्र सरकार को सिफारिश करना;
- य) राज्य अधिनियम के अंतर्गत स्थापित अथवा निगमित विश्वविद्यालय के मामले में राज्य सरकार को आवश्यक एवं उचित कार्रवाई करने की सिफारिश करना;
- ट) गैर अनुपालना के लिए संस्थान के प्रति ऐसी कार्रवाई करना जो आवश्यक एवं उपयुक्त समझी जाए।

वणतें इन विनियमों के अंतर्गत आयोग की ओर से कोई कार्रवाई नहीं की जाएगी, जब तक कि संस्थान को अपनी स्थिति को स्पष्ट करने एवं उसके पक्ष को सुने जाने का अवसर नहीं दिया गया हो।

11. इन विनियमों में उल्लिखित कोई भी शर्त, विश्वविद्यालय अनुदान आयोग (छात्रोंकी शिकायत निवारण) विनियम, 2019 के प्रावधानोंक अंतर्गत नियुक्त किसी पदधारी लोकपाल के कार्यकाल की अविधि के दौरान उसके पद पर वने रहने को प्रतिकृत रूप से प्रभावित नहीं करेगी; कार्यकाल समाप्त होने के पश्चात् लोकपाल की नियुक्ति विश्वविद्यालय अनुदान आयोग (छात्रों की शिकायतों का निवारण) के विनियम, 2023 के अनुरूप की जाएगी।

प्रा. मनिय र. जोशी, सचिव विज्ञापन-III/4/असा./13/2023-241

#### UNIVERSITY GRANTS COMMISSION

#### NOTIFICATION

New Delhi, the 11th April, 2023

#### University Grants Commission (Redressal of Grievances of Students) Regulations, 2023

F.1-13/2022 (CPP-II).— In exercise of the powers conferred under clause (g) of sub-section (1) of Section 26 of the University Grants Commission Act, 1956 (3 of 1956), and in supersession of the University Grants Commission (Redress of Grievances of Students) Regulations, 2019, the University Grants Commission hereby makes the following regulations, namely -

#### 1. SHORT TITLE, APPLICATION, AND COMMENCEMENT:

- (a) These regulations shall be called as the University Grants Commission (Redressal of Grievances of Students) Regulations, 2023.
- (b) They shall apply to all higher education institutions, whether established or incorporated by or under a Central Act or a State Act, and every institution recognized by the University Grants Commission under clause (f) of Section 2 of the University Grants Commission Act, 1956 and to all institutions deemed to be a University declared as such under Section 3 therein and to all higher education institutions affiliated to a University.
- (c) They shall come into force from the date of their publication in the Official Gazette.

#### 2. OBJECTIVE

To provide opportunities for redressal of certain grievances of students already enrolled in any institution, as well as those seeking admission to such institutions, and a mechanism thereto.

Principal

Kamrup College, Chamata.

Kamrup College, Chamata



BRODE

[भाग III—खण्ड 4] भारत का राजपत्र : जसाधारण

#### 3. DEFINITION:

- (1) In these regulations, unless the context otherwise requires-
  - (a) "Act" means the University Grants Commission Act, 1956 (3 of 1956);
  - (b) "aggrieved student" means a student, who has any complaint in the matters relating to or connected with the grievances defined under these regulations.
  - (c) "college" means any institution, so defined in clause (b) of sub-section (1) of section 12A of the Act.
  - (d) "Commission" means the University Grants Commission established under section 4 of the UGC Act, 1956.
  - (e) "declared admission policy" means such policy, including the process there under, for admission to a course or program of study as may be offered by the institution by publication in the prospectus of the institution.
  - (f) "grievance" means, and includes, complaint(s) made by an aggrieved student in respect of the following, namely:
    - admission contrary to merit determined in accordance with the declared admission policy of the institution;
    - ii. irregularity in the process under the declared admission policy of the institution;
    - iii. refusal to admit in accordance with the declared admission policy of the institution;
    - iv. non-publication of a prospectus by the institution, in accordance with the provisions of these regulations;
    - publication by the institution of any information in the prospectus, which is false or misleading, and not based on facts;
    - vi. withholding of, or refusal to return, any document in the form of certificates of degree, diploma or any other award or other document deposited by a student for the purpose of seeking admission in such institution, with a view to induce or compel such student to pay any fee or fees in respect of any course or program of study which such student does not intend to pursue;
    - vii. demand of money in excess of that specified to be charged in the declared admission policy of the institution;
    - violation, by the institution, of any law for the time being in force in regard to reservation of seats in admission to different category of students;
    - ix. non-payment or delay in payment of scholarships or financial aid admissible to any student under the declared admission policy of such institution, or under the conditions, if any, prescribed by the Commission;
    - delay by the institution in the conduct of examinations, or declaration of results, beyond the schedule specified in the academic calendar of the institution, or in such calendar prescribed by the Commission;
    - failure by the institution to provide student amenities as set out in the prospectus, or is required to be extended by the institution under any provisions of law for the time being in force;
    - xii. non-transparent or unfair practices adopted by the institution for the evaluation of students;
    - xiii. delay in, or denial of, the refund of fees due to a student who withdraws admission within the time mentioned in the prospectus, subject to guidelines, if any, issued by the Commission, from time to time;
    - complaints of alleged discrimination of students from the Scheduled Castes, the Scheduled Tribes, Other Backward Classes, Women, Minorities or persons with disabilities categories;
    - xv. denial of quality education as promised at the time of admission or required to be provided;
    - harassment or victimization of a student, other than cases of harassment, which are to be proceeded against under the penal provisions of any law for the time being in force;
    - any action initiated/taken contrary to the statutes, ordinances, rules, regulations, or guidelines of the institution; and
    - xviii. any action initiated/taken contrary to the regulations and/or guidelines made/issued by the Commission and/or the regulatory body concerned.

Principal

Kamrup College, Chamata.

Kamrup College. Chamata



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10 THE GAZETTE OF INDIA : EXTRAORDINARY

[PART III - SEC. 4]

- (g) "Institution" means a university as defined in sub-section (f) of Section 2 of the UGC Act, an institution declared as institution deemed to be university under Section 3 of the Act, and a college as defined under section 12A (1) (b) of the University Grants Commission Act, 1956.
- (h) "Ombudsperson" means the Ombudsperson appointed under these regulations;
- (i) "Prospectus" means and includes any publication, whether in print or otherwise, issued for providing fair and transparent information, relating to an institution, to the general public (including to those seeking admission in such institution) by such institution or any authority or person authorized by such institution to do so;
- "Student" means a person enrolled, or seeking admission to be enrolled, in any institution, to which these regulations apply, through any mode i.e., Formal / Open and Distance Learning (ODL) / Online;
- (k) "Students' Grievance Redressal Committee (SGRC)" means a committee constituted under these regulations, at the level of an institution; and
- "University" means a University so defined in clause (f) of section 2 of the Act or, where the context may be, an institution deemed to be University declared as such under Section 3 thereof.
- (2) Words and expressions used and not defined in these regulations but defined in the University Grants Commission Act, 1956 shall have the same meanings as respectively assigned to them in the Act.

#### 4. MANDATORY PUBLICATION OF PROSPECTUS, ITS CONTENTS, AND PRICING:

- (1) Every institution, shall publish and/or upload on its website, before expiry of at least sixty days prior to the date of the commencement of the admission to any of its courses or programs of study, a prospectus containing the following for the information of persons intending to seek admission to such institution and the general public, namely:
  - (a) the list of programs of study and courses offered along with the broad outlines of the syllabus specified by the appropriate statutory authority or by the institution, as the case may be, for every course or program of study, including teaching hours, practical sessions and other assignments;
  - (b) the number of seats approved by the appropriate statutory authority in respect of each course or program of study for the academic year for which admission is proposed to be made;
  - (c) the conditions of educational qualifications and eligibility including the minimum and maximum age limit of persons for admission as a student in a particular course or program of study, specified by the institution;
  - (d) the process of selection of eligible candidates applying for such admission, including all relevant information in regard to the details of test or examination for selecting such candidates for admission to each course or program of study and the amount of fee prescribed for the admission test;
  - (e) each component of the fee, deposits and other charges payable by the students admitted to such institution for pursuing a course or program of study, and the other terms and conditions of such payment;
  - (f) rules/regulations for imposition and collection of any fines in specified heads or categories, minimum and maximum fines may be imposed;
  - (g) the percentage of tuition fee and other charges refundable to a student admitted in such institution in case such student withdraws from such institution before or after completion of course or program of study and the time within and the manner in which such refund shall be made to that student;
  - (b) details of the teaching faculty, including their educational qualifications, along with their type of appointment (Regular/visiting/guest) and teaching experience of every member thereof;
  - information with regard to physical and academic infrastructure and other facilities including bostel
    accommodation and its fee, library, hospital, or industry wherein the practical training is to be imparted to the
    students and in particular the amenities accessible by students on being admitted to the institution;
  - (j) all relevant instructions in regard to maintaining the discipline by students within or outside the campus of the institution, and, in particular such discipline relating to the prohibition of ragging of any student or students and the consequences thereof and for violating the provisions of any regulation in this behalf made by the relevant statutory regulatory authority; and
  - (k) Any other information as may be specified by the Commission.

Provided that an institution shall publish/upload information referred to in clauses (a) to (k) of this regulation, on its website, and the attention of prospective students and the general public shall be drawn to such publication being on the website through advertisements displayed prominently indifferent newspapers and through other media.

Principal

Kamrup College, Chamata.

Kamrup College. Chamata



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(भाग III अण्ड 4)

भारत का राजपत्र : असाधारण

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(2) Every institution shall fix the price of each printed copy of the prospectus, being not more than the reasonable cost of its publication and distribution and no profit be made out of the publication, distribution, or sale of prospectus.

#### 5. STUDENT GRIEVANCE REDRESSAL COMMITTEES (SGRC):

- A complaint from an aggrieved student relating to the institution shall be addressed to the Chairperson, Students' Grievance Redressal Committee (SGRC).
- (ii) Every Institution shall constitute such number of Students' Grievance Redressal Committees (SGRC), as may be required to consider grievances of the students, with the following composition, namely:
  - a) A Professor Chairperson
  - Four Professors/Senior Faculty Members of the Institution as Members.
  - A representative from among students to be nominated on academic merit/excellence in sports/performance in co-curricular activities-Special Invitee.
- (iii) Atleast one member or the Chairperson shall be a woman and atleast one member or the Chairperson shall be from SC/ST/OBC category.
- (iv) The term of the chairperson and members shall be for a period of two years.
- (v) The term of the special invitee shall be one year.
- (vi) The quorum for the meeting including the Chairperson, but excluding the special invitee, shall be three.
- (vii) In considering the grievances before it, the SGRC shall follow principles of natural justice.
- (viii) The SGRC shall send its report with recommendations, if any, to the competent authority of the institution concerned and a copy thereof to the aggrieved student, preferably within a period of 15 working days from the date of receipt of the complaint.
- (ix) Any student aggrieved by the decision of the Students' Grievance Redressal Committee may prefer an appeal to the Ombudsperson, within a period of fifteen days from the date of receipt of such decision.

#### 6. APPOINTMENT, TENURE, REMOVAL AND CONDITIONS OF SERVICES OF OMBUDSPERSON:

- Each University shall appoint Ombudsperson for redressal of grievances of students of the university and colleges/institutions affiliated with the university under these regulations.
- (ii) There shall be one or more part-time functionaries designated as Ombudopersons to hear, and decide on, appeals preferred against the decisions of the SGRCs.
- (iii) The Ombudsperson shall be a retiredVice-Chancellor or a retired Professor (who has worked as Dean/HOD) and has 10 years' experience as a Professor at State/Central Universities/Institutions of National Importance/Deemed to be Universities or aformer District Judge.
- (iv) The Ombudsperson shall not, at the time of appointment, during one year before appointment, or in the course of his/her tenure as Ombudsperson, be in conflict of interest with the Institution where his/her personal relationship, professional affiliations or financial interest may compromise or reasonably appear to compromise, the independence of judgment towards the Institution.
- (v) The Ombudsperson shall be appointed for a period of three years or until he/she attains the age of 70 years, whichever is earlier, from the date of assuming office, and shall be eligible for reappointment for another one term.
- (vi) For conducting the hearings, the Ombudsperson shall be paid a sitting fee, per diem, in accordance with the norms fixed by the respective university and shall, in addition, be eligible for reimbursement of the expenditure incurred on conveyance.
- (vii) The University may remove the Ombudsperson from office, on charges of proven misconduct or misbehaviour.
- (viii) No order of removal of Ombudsperson shall be made except after an inquiry made in this regard by a person, not below the rank of a retired judge of the High Court in which a reasonable opportunity of being heard is given to the Ombudsperson.

#### 7. FUNCTIONS OF OMBUDSPERSON:

 The Ombudsperson shall hear appeals from an aggrieved student, only after the student has availed all other remedies provided under these regulations.

Principal

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Kamrup College, Chamata



Coordinator Internal Quality Assurance Cell

Kamrup College, Chamata

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[PART III SEC.4]

- (ii) While issues of malpractices in the conduct of examination or in the process of evaluation may be referred to the Ombudsperson, no appeal or application for revaluation or re-totalling of answer sheets from an examination, shall be entertained by the Ombudsperson unless specific irregularity materially affecting the outcome or specific instance of discrimination is indicated.
- (iii) The Ombudsperson may avail assistance of any person, as amicus curiae, for hearing complaints of alleged discrimination.
- (iv) The Ombudsperson shall make all efforts to resolve the grievances within a period of 30 days of receiving the appeal from the aggrieved student(s).

#### 8. PROCEDURE FOR REDRESSAL OF GRIEVANCES BY OMBUDSPERSONS AND STUDENT GRIEVANCE REDRESSAL COMMITTEES:

- (i) Each institution shall, within a period of three months from the date of issue of this notification, have an online portal where any aggrieved student may submit an application seeking redressal of grievance.
- (ii) On receipt of an online complaint, the institution shall refer the complaint to the appropriate Students' Grievance Redressal Committee, along with its comments within 15 days of receipt of complaint on the online portal.
- (iii) The Students' Grievance Redressal Committee, as the case may be, shall fix a date for hearing the complaint which shall be communicated to the institution and the aggrieved student.
- (iv) An aggrieved student may appear either in person or authorize a representative to present the case.
- (v) Grievances not resolved by the Students' Grievance Redressal Committee within the time period provided in these regulations may be referred to the Ombudsperson by the university.
- (vi) Institutions shall extend co-operation to the Ombudsperson or the Student Grievance Redressal Committee(s), in early redressal of grievances.
- (vii) The Ombudsperson shall, after giving reasonable opportunities of being heard to the parties concerned, on the conclusion of proceedings, pass such order, with reasons thereof, as may be deemed fit to redress the grievance and provide such relief as may be appropriate to the aggrieved student
- (viii) The institution, as well as the aggrieved student, shall be provided with copies of the order under the signature of the Ombudsperson.
- (ix) The institution shall comply with the recommendations of the Ombudsperson.
- (x) The Ombudsperson may recommend appropriate action against the complainant, where a complaint is found to be false or frivolous.

### 9. INFORMATION REGARDING OMBUDSPERSONS AND STUDENT GRIEVANCE REDRESSAL COMMITTEES:

An institution shall furnish, prominently, on its website and in its prospectus, all relevant information in respect of the Students' Grievance Redressal Committee(s) coming in its purview, and the Ombudsperson for the purpose of appeals.

#### 10.CONSEQUENCES OF NON-COMPLIANCE:

The Commission shall in respect of any institution, which wilfully contravenes these regulations or repeatedly fails to comply with the recommendation of the Ombudsperson or the Students' Grievance Redressal Committee, as the case may be, proceed to take one or more of the following actions till the institution complies with these Regulations to the satisfaction of the Commission, namely:

- (a) withdrawal of declaration of fitness to receive grants under section 12B of the Act;
- (b) withholding any grant allocated to the Institution;

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- (c) declaring the institution ineligible for consideration for any assistance under any of the general or special assistance programs of the Commission;
- (d) declaring the institution ineligible to offer courses through Online/ODL mode for a specified period;
- (e) withdrawing / withholding / suspending the approval for offering courses through Online/ODL mode;
- (f) informing the general public, including potential candidates for admission, through a notice displayed prominently in suitable media and posted on the website of the Commission, declaring that the institution does not possess the minimum standards for redressal of grievances;
- (g) recommend to the affiliating University for withdrawal of affiliation, in case of a college;
- (h) take such action as it may deem necessary, appropriate and fit, in case of an institution deemed to be University;
- recommend to the Central Government, if required, for withdrawal of declaration as institution deemed to be a University, in case of an institution deemed to be University;
- recommend to the State Government to take necessary and appropriate action, in case of a University established or incorporated under a State Act;
- (k) such other action as may be deemed necessary and appropriate against an institution for non-compliance.
  Provided that no action shall be taken by the Commission under this regulation, unless the institution has been provided an opportunity of being heard to explain its position.
- 11. Nothing mentioned herein above in these regulations shall affect the continuance in office, during the currency of the term, of an incumbent Ombudsperson appointed under the provisions of the UGC (Redress of Grievances of Students) Regulations, 2019; where after, the appointment of Ombudsperson shall be made as per University Grants Commission (Redressal of Grievances of Students) Regulations, 2023.

Prof. MANISH R. JOSHI, Secy. [ADVT.-III/4/Exty./13/2023-24]

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Kamrup College. Chamata



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### UGC REGULATIONS ON CURBING THE MENACE OF RAGGING IN HIGHER EDUCATIONAL INSTITUTIONS, 2009

In exercise of the powers conferred by clause (g) of Sub-Section (1) of Section 26 of the University Grants Commission Act, 1956, the University Grants Commission, hereby, makes the following Regulations, namely-

#### Title, commencement and applicability:-

- These regulations shall be called the "UGC Regulations on Curbing the Menace of Ragging in Higher Educational Institutions, 2009".
- 2. They shall come into force with immediate effect.
- 3. They shall apply to all the Universities established or incorporated by or under a Central Act, a Provincial Act or a State Act, to all Institutions deemed to be University under Section 3 of UGC Act, 1956, to all other higher Educational Institutions, Including the departments, constituent units and all the premises (academic, residential, sports, canteen, etc.) of such Universities, deemed University and other Higher Educational Institutions, whether located within the campus or outside, and to all means of transportation of students whether public or private.

#### Objective:-

To root out raging in all its forms from Universities, Colleges and other educational institutions in the country by prohibiting it by law, preventing its occurrence by following the provision of these regulations and punishing those who indulge in ragging as provided for in these regulations and the appropriate law in force.

#### "Ragging" means the following:

Any conduct whether by words spoken or written or by an act which has the effect of teasing, treating or handling with rudeness any other student, indulging in rowdy or undisciplined activities which causes or is likely to cause annoyance, hardship or psychological harm or to raise rear or apprehension thereof in a fresher or a junior student or asking the students to do any act or perform something which such student will not in the ordinary course and which has the effect of causing or generating a sense of shame or embarrassment so as to adversely affect the physique or psyche of a fresher or a junior student.

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Olege, Chair

#### Punishable ingredients or Ragging:-

- · Abetment to ragging;
- Criminal conspiracy to ragging;
- Unlawful assembly and rioting while ragging;
- Public nuisance created during ragging;
- Violation of decency and morals through ragging;
- · Injury to body, causing hurt or grievous hurt;
- Wrongful restraint;
- Wrongful confinement;
- · Use of criminal force;
- · Assault as well as sexual offences or unnatural offences;
- Extortion:
- Criminal trespass;
- Offences against property;
- Criminal intimidation;
- · Attempts to commit any or all of the above mentioned offences against the victim (s);
- · Physical or psychological humiliation;
- All other offences following from the definition of "Ragging".

#### Punishments:-

#### At the institution level:-

Depending upon the nature and gravity of the offence as established by the Anti-Ragging Committee of the institution, the possible punishments for those found guilty of ragging at the institution level shall be any one or any combination of the following:

- Suspension from attending classes and academic privileges.
- Withholding/Withdrawing scholarship/fellowship and other benefits.
- Debarring from appearing in any test/examination or other evaluation process.
- Withholding results.
- Debarring from representing the institution in any regional, National or International meet, tournament, Youth festival, etc.
- Suspension/ Expulsion from the hostel.
- Cancellation of Admission.
- Rustication from the Institution for period ranging from 1 to 4 semesters.
- Expulsion from the Institution and consequent debarring from admission to any other institution for specified period.
- Fine ranging between Rupees 25,000/- and Rupees 1 Lakh.
- Collective punishment: when the persons committing or abetting the crime of ragging are not identified, the institution shall resort to collective punishment.

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#### UNDERTAKING BY THE CANDIDATE/STUDENT

	have carefully read and fully understood the law
	prohibiting ragging and the directions of the Supreme Court and the Central/State
	Government in this regard.
3. 4.	<ul> <li>I have received a copy of the UGC Regulations on curbing the Menace of Ragging in Higher Educational Institution, 2009, and have carefully gone through it.</li> <li>I, hereby, undertake that <ul> <li>I will not indulge in any behaviour or act that may come under the definition of ragging.</li> <li>I will not participate in or abet or propagate ragging in any form.</li> <li>I will not hurt anyone physically or psychologically or cause any other harm.</li> </ul> </li> <li>I, hereby, agree that if found guilty of any aspect of ragging, I may be punished as per the provision of the UGC Regulations mentioned above and / or as per the law in force.</li> <li>I, hereby, affirm that I have not been expelled or debarred from admission by any</li> </ul>
J.	institution.
Signed	I this
	Signature
Name:	Address:

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Principal
Kamrup College, Chamata



#### UNDERTAKING BY PARENT/GUARDIAN

1. I, M/o. G/o.

	have carefully read and fully understood the law
	prohibiting ragging and the directions of the Supreme Court and the Central/State
	Government in this regard as well as the UGC Regulations on curbing the Menace of
	Ragging in Higher Educational Institutions, 2009.
2. 3.	I assure you that my son/daughter/ ward will not indulge in any act of ragging. I, hereby, agree that if he/she is found guilty of any aspect of ragging, he/she may be punished as per the provisions of the UGC Regulations mentioned above and /or as per the law in force.
Signe	d thispay ofmonth ofyear
9000	
	Signature
Name	: Address:

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(जिल्ला मंत्रालय, भारत सरकार) (Ministry of Education, Govt. of India)

Prof. Manish R. Joshi Secretary

D.O.No.91-1/2024 (GS)

30 अप्रैल, 2024/10 वैशाख, 1946

Respected Madam/Sir,

As you are aware, the Sexual Harassment of Women at Workplace (Prevention, Prohibition, and Redressal) Act, 2013 was notified on December 9, 2013, to provide a safe and secure environment for women in the workplace.

Sexual harassment results in the violation of the fundamental rights of a woman to equality under Articles 14 and 15 of the Constitution of India and her right to life and to live with dignity under Article 21 of the Constitution, and the right to practice any profession or to carry on any occupation, trade, or business, which includes the right to a safe environment free from sexual harassment.

The protection against sexual harassment and the right to work with dignity are universally recognized human rights by international conventions and instruments such as the Convention on the Elimination of all Forms of Discrimination against Women, which was ratified on June 25, 1993, by the Government of India.

The University Grants Commission has also notified the University Grants Commission (Prevention, Prohibition, and Redressal of Sexual Harassment of Women Employees and Students in Higher Educational Institutions) Regulations, 2015, in the Gazette of India, which are available on the UGC website, i.e., www.uge.gov.in. These regulations clearly describe the responsibilities of Higher Educational Institutions (HEIs), grievance redressal mechanisms, the process for making complaints and conducting inquiries, interim redressal, punishment and compensation, consequences of non-compliance, etc.

The UGC Regulations, being statutory in nature, are binding for all HEIs. Specifically, sub-regulation (1) of Regulation 4 of these regulations mandates:

"... every Executive Authority shall constitute an Internal Complaints Committee (ICC) with an inbuilt mechanism for gender sensitization against sexual harassment."

In this regard, the UGC has also repeatedly issued advisories to the HEIs to take the following actions:

- To constitute an Internal Complaints Committee (ICC) and a Special/ Women's Cell in the institutions under their administrative control to deal with gender-based violence and conduct gender sensitization programs.
- To display banners and posters at conspicuous places in the buildings to create awareness among employees about sexual harassment and how to prevent it.

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Coordinator

- To display the names and contact details of the members of the Internal Complaints Committee on notice boards in the institutions.
- iv. To place a billboard showing the penal consequences of Sexual Harassment, A toll-free number and committed phone numbers should be provided on the billboard.
- v. To display the Women's Helpline Number 181 and Emergency Response Support Number 112 for ease of access to women in distress.
- vi. To upload the following on their respective portals:
- "Sexual Harassment of Women at Workplace (Prevention, Prohibition, and Redressal)
   Act, 2013," and University Grants Commission (Prevention, Prohibition, and Redressal
   of Sexual Harassment of Women Employees and Students in Higher Educational
   Institutions) Regulations, 2015.
- Details regarding the constitution of the Internal Complaints Committee, along with contact information of its members such as name, phone number, address, etc.

vii. To organize training programmes aimed at raising awareness about sexual harassment for the employees of the institutions.

In view of the above, you are requested to take appropriate action in this regard. It is also requested that the above information may be disseminated to your affiliated colleges as well, and compliance with the same may be ensured.

You are also requested to fill in all details regarding compliance with the above points through online mode on the form available on the SAKSHAM portal i.e. (saksham.ugc.ac.in) and the UAMP portal (uamp.ugc.ac.in) for the year 2023-24 at the earliest.

With regards,

Yours sincerely.

(Manish Joshi)

The Vice-Chancellors of all Universities.

The Principals of all Colleges.

Principal

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5. Summary of the Judgement of the Hon. Supreme Court, 2009

# SUMMARY OF THE JUDGMENT OF THE HON. SUPREME COURT DELIVERED ON THE 8<sup>th</sup> MAY 2009.

- The Hon. Supreme court ordered that a number of recommendations made by the Raghavan Committee be implemented immediately. These included
  - Confidence building measures such as appointment of counsellors, arrival
    of senior students a week or two weeks after the Juniors have arrived;
    joint sensitization programmes; joint orientation programme of 'freshers'
    and 'seniors' to be addressed by the principal/Head of the institution;
    organization on large scale of cultural, sports and other activities; make
    provisions for faculty members to dine with the hostel residents in their
    respective hostels etc.
  - Every institution must have an Anti-Ragging Committee and an Anti-Ragging Squad. There should be a Monitoring Cell on Ragging at the University Level that would coordinate with the affiliated colleges and institutions under its domain. There should be a Monitoring Cell at the level of the Chancellor of the State Universities.
  - In the, light of the increasing number of private commercially managed, lodges or hostels outside campuses, such hostels and management must be registered with the local police authorities and permission to start such hostels or register them must necessarily be recommended by the Heads of educational institutions. It should be mandatory for both local police, local administration as well the institutional authorities to ensure vigil on incidents that may come within the definition of ragging.
  - Wardens must be accessible at all hours and therefore it is important that they, be available on telephone and other modes of communication. Similarly, the telephone numbers of the other important functionaries Heads of institutions, faculty members, members of the anti-ragging committees, district and sub-divisional authorities and state authorities where relevant, should also be widely disseminated for the needy to get in touch or seek help in emergencies.
  - Brochures or booklet/leaflet distributed to each student at the beginning of each academic session for obtaining undertaking not to indulge or abet ragging, shall contain the blueprint of prevention and methods of redress."

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- The educational institutions shall ensure that each hostel should have a full-time warden who resides within the hostel, or at the very least, in the close vicinity thereof.
- The Hon. Supreme Court acknowledged that The Ministry of Human Resource Development, Government of India, in consultation with UGC, MCI, AICTE and other similar regulatory bodies was in the process of setting up a central crisis-hotline and anti-ragging database in the manner suggested by Dr. Raj Kachroo. The Hon. Court , however, added that
  - The task of monitoring the database be given to a nongovernmental agency, to be immediately nominated by the Union of India to build confidence in the public and also to provide information of non-compliance to the regulatory bodies and to the Raghavan Committee.
  - The database shall be created out of affidavits affirmed by each student and his/ber parents/guardians, which affidavits shall be stored electronically, and shall contain the details of each student.
  - The database shall also function as a record of ragging complaints received, and the status of the action taken thereon.
  - The Hon. Supreme Court ordered that Regulations on Curbing the Menace of Ragging, formulated by the UGC, must be adopted by all other regulatory bodies, such as AICTE, MCI, DCI, NCI etc.;
  - 4. The Hon. Supreme Court acknowledged that the incident involving the death of Aman Kachroo clearly indicated that the formulation of guidelines and regulations was not sufficient. Hence, the Hon. Court ordered that such regulations shall have to be enforced strictly, and penal consequences for the heads of the institutions/administration of the institution who do not take timely steps in the prevention of ragging and punishing those who rag. In addition to penal consequences, departmental enquiries be initiated against such heads institutions / members of the administration / faculty members / non-teaching staff, who display an apathetic or insensitive attitude towards complaints of ragging;
  - 5. The Hon. Supreme Court said that not only the students, but also the faculty must be sensitized towards the ills of ragging, and the prevention thereof. Non-teaching staff, which includes administrative staff, contract employees, security guards etc., have also to be regularly sensitized towards the evils and consequences of ragging;

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- 6. The Hon. Supreme Court ordered that the Principal or Head of the Institution/Department shall obtain an undertaking from every employee of the institution including teaching and non-teaching members of staff, contract labour employed in the premises either for running canteen or as watch and ward staff or for cleaning or maintenance of the buildings/lawns etc. that he/she would report promptly any case of ragging which comes to his/her notice. A provision shall be made in the service males for issuing certificates of appreciation to such members of the staff who report ragging which will form port of their service record.
- The Hon. Supreme Court said that it was necessary that
  parents/guardians of freshers assume responsibility for promptly bringing to
  the notice of the Head of the Institution any instance of ragging.
- 8. The Hon. Supreme Court said that the SHO/SP, within whose jurisdiction a particular college falls, shall be responsible for ensuring that no ragging takes place on the campus of the concerned college, and to effectively deal with incidents of ragging, should, any such incidents take place. Once a central database/crisis hotline is made operative then as soon as SHO/SP, within whose jurisdiction a particular college falls, is contacted by the crisis hotline staff, then such SHO/SP shall deal effectively with the incident and exoperate and communicate with the crisis hotline staff and/or the independent monitoring agency. This will build confidence and encourage people to report incidences of ragging without fear or delay;
- The Hon. Supreme court said that once the database/crisis hotline is
  operative. State Governments shall amend their anti-ragging statutes
  to include provisions that place penal consequences on institutional heads.

Principal Chamata

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Kamrup College, Chamata.

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